COUN 401 – Conflict Resolution

Book Exam Review

Fill-in-the Blank (The actual test will be a Multiple-Choice Format)

1) To some, conflict is a _____ that threatens to sweep them off their feet and leave them bruised and hurting. To others, it is an obstacle that they should conquer quickly and firmly, regardless of the consequences.

2) When handled properly, disagreements in these areas can _____ productive dialogue, encourage creativity, promote helpful change, and generally make life more interesting.

3) There are three _____ to peace that God offers to us through Christ: peace with God, peace with one another, and peace with ourselves.

4) Peace and unity are so important that Jesus _____ us to seek reconciliation even before we worship!

5) Every conflict that comes in our lives has somehow been _____ by God.

6) If you do not trust God, you will inevitably place your trust in yourself or another person, which ultimately leads to _____.

7) In many _____, the best way to resolve a conflict is simply to overlook the personal offenses of others.

8) Worst of all, as long as a _____ is unresolved, there is potential for further damage to a relationship.

9) The closer we are to others, the more we _____ of them, and the more likely we are to judge them when they fail to meet our expectations.

10) Gossip is often the spark and _____ for conflict.

11) You should initiate reconciliation out of love for your brother and _____ for his well-being.

12) We cannot change people on our own, but through loving _____ we can be use by God to help people see where they have a problem with sin.

13) _____ yourself to not interrupt others while they are speaking.

14) Whenever you need to communicate important information, think carefully about your words and look for ways that they might be _____, imprecise, or potentially misleading.

15) If you and your _____ cannot resolve a dispute in private, you can suggest that the two of you ask one or more unbiased individuals to meet with you in an effort to facilitate more productive dialogue.

16) To forgive someone means to release him or her from liability to _____ punishment or penalty.

17) Forgiveness does not _____ release a wrongdoer from all the consequences of sin.

18) The more fully you understand and look out for your opponent's interests, the more _____ and effective you can be in negotiating an agreement.

19) When you are involved in prolonged conflict, you may be _____ tempted to indulge in gossip, slander, and reckless words, especially if your opponent is saying critical things about you.

20) An essential aspect of _____ your limits is rejecting the temptation to take personal revenge on someone who is doing wrong (or even dream about it).